

Online payments made easy.



Paying your association payment is even easier!

■ How can I pay online?

- By Credit Card – Pay by a one-time payment using your Mastercard®, Mastercard® Debit Card, Diners Club®, Discover®, or JCB.
- By eCheck – Pay by a one-time electronic funds transfer by ACH debit from your checking or savings account at a U.S. financial institution.
- Enroll in Association Pay (ACH) online – Enroll in Association Pay to authorize recurring electronic funds transfers by ACH debit from your bank account at a U.S. financial institution.

■ How do I make my association payment online?

You can make your association payment online through BB&T's website at BBT.com, click Association Online Payments from the Personal Services drop down menu.

■ What information is needed to make my payment online?

You need to provide your bill pay account number and your unit or serial number. Please refer to your existing coupon or statement for the required information.

■ Is there a fee for making my association payment online?

A nonrefundable convenience fee is charged by the bank for processing your payment online made by credit card or eCheck. The association or management company will not receive credit for the fee. There is no convenience fee to enroll in Association Pay (ACH) online.

■ What type of receipt will I receive?

When you submit your payment online or your Association Pay enrollment, a receipt page appears confirming your transaction. Print this screen for your records.

■ When is my payment processed?

- Payments online by Credit Card are processed the next business day.
- Payments online by eCheck, can take up to four business days to process.
- Payments by Association Pay (ACH) are debited on the third of the month. If the third falls on a weekend or holiday, payments are debited on the next business day. Ask a BB&T Association Services representative for more information about the Association Pay service.

For information about making payments online,
call BB&T Association Services at 727-549-1202 or toll free 888-722-6669.

